

FOR PUBLICATION

Great Place Great Service (GPGS) Programme – Review of progress

MEETING: OVERVIEW & PERFORMANCE SCRUTINY

DATE: 14 JUNE 2016

REPORT BY: TRANSFORMATION PROGRAMME MANAGER

WARD: ALL

COMMUNITY FORUM: ALL

KEY DECISION REFERENCE (IF APPLICABLE):

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1.0 PURPOSE OF REPORT

1.1 To inform members of the progress against the GPGS work programme as approved at cabinet in Dec 2015.

2.0 RECOMMENDATIONS

2.1 It is recommended that members

2.1.1 Note the content of the report.

2.1.2 Comment on the progress made to date.

2.1.3 Consider any specific parts of the Programme where a more detailed report is required.

2.1.4 Request a general GP:GS Programme progress update in 6 months time.

3.0 BACKGROUND

- 3.1 The revised GPGS programme was approved at Cabinet in Dec 2015.
- 3.2 It was agreed that the programme is to be regularly reviewed.
- 3.3 This progress report for the Overview and Performance Scrutiny board constitutes the first formal review of the programme, outside of the GPGS Board

4.0 REVIEW

- 4.1 There has been good overall progress against the GPGS programme of work, A comprehensive review paper is attached at appendix A. This gives detail on the progress being made in each of the individual programme work streams.

5.0 RECOMMENDATION (s) in full:

- 5.1 It is recommended that members :
 - 5.1.1 Note the content of the report.
 - 5.1.2 Comment on the progress made to date.
 - 5.1.3 Consider any specific parts of the Programme where a more detailed report is required .
 - 5.1.4 Request a general GP:GS Programme progress update in 6 months time.

6.0 REASONS FOR RECOMMENDATION (s) (cabinet or lead member reports only)

- 6.1 *To ensure the council is enabled to deliver a transformational programme which:*
 - *Improves services to customer and residents*
 - *ensures Value for Money;*
 - *delivers financial efficiencies;*
 - *transforms and modernises the council;*
 - *supports staff and members to deliver effective change;*

- *manages benefit realisation;*
- *is flexible and agile to grasp future opportunities;*

You can get more information about this report from Karen Brown
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